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## Micro center holiday return policy

We guarantee your satisfaction with every product we sell in accordance with our return policy. If you are not fully satisfied with your purchase and want to return or exchange it, simply bring your undamaged item back to Micro Center\* with its included accessories, materials, UPC, and packaging within the eligible timeframe, and let us help you with a replacement, return or repair if desired. No receipt is necessary if you have a Micro Center Insider Account with us. This return policy also applies to open box purchases.\*If you made a purchase online, please refer to our article here: "How do I return a product I ordered online?"Return or exchange timeframesEligible return or exchange timeframes are from the date of purchase:15 calendar daysCamcorders and projectorsDesktop / Notebook computersDigital camerasMotherboardsProcessorsTablets3D printers, 3D scanners, and CD/DVD duplicators30 calendar daysYou can also find the Return Period for your specific item by visiting the item page on our website. The return period will be found on the right side under Support Resources. Products not eligible for returnOpened softwareElectronic software downloadsPoint of Sale Activation Cards that have a dollar valueMicro Center Gift Cards (except as required by law)Products with customer-induced damage such as, but not limited to, aerial drones with damage due to pilot error. So let's be careful out there!VR Headsets, Headphones, including AirPods, Earbuds and Over-the-Ear Products (COVID-19 Safety Measure)Microphones and microphone accessories (COVID-19 Safety Measure)All Phones (COVID-19 Safety Measure)Face masks and disposable gloves (COVID-19 Safety Measure)Smart Watches, Fitness Trackers, and Accessories (COVID-19 Safety Measure)Microsoft has imposed a strict 15-day return policy on all Microsoft Surface tablets and laptops. This also applies to unopened units.RefundsAll refunds will be based upon your original payment method or a Micro Center Gift CardIf a credit card was used as payment, the credit card must be present at the time of return. Credit card refunds may take up to 5 business days to process the refund.If a debit card was used as payment, that debit card will need to be present at the time of the return.Check refunds may take up to 14 business daysWe offer gift receipts to customers when purchasing gifts. When returning a gift, you'll receive your refund on a Micro Center Gift Card.Other important detailsMicro Center is not responsible for expenses, fees, or additional costs incurred as a result of defective or incompatible products Did you treat yourself with new electronics only to come home and realize they are damaged or not working? Our guide provides all the details about how the Micro Center return policy works, how to initiate a return request, and what happens after! General Terms of the Micro Center Return Policy To receive a full refund, you must return your product to Micro Center undamaged, with included manuals, accessories, packaging, and universal product code within a specific timeframe. Micro Center offers to replace your product, repair it, or return your money if your request is approved. Micro Center Return Policy—Return Timeframes The day count starts at the time of purchase or package delivery. Here's a table of Micro Center products categorized by their return deadline: Return DeadlineProduct15 calendar days Tablets Processors 3D printers 3D scanners Motherboards Digital cameras Camcorders and projectors CD and DVD duplicators Desktop and notebook computers 30 calendar daysAll other products Micro Center includes the return deadlines on each product page—you can find them on the right side of your screen under the Support Resources tab. Products That the Micro Center Return Policy Doesn't Apply To You can't return the following Micro Center products: Opened or activated software Electronic software downloads Point of sale activation cards that have a dollar value Micro Center gift cards (except where required by law) Products with customer-induced damage As a COVID-19 safety measure, Micro Center added a few more items to the list of non-returnable products: Phones Microphones Face masks and disposable gloves Smartwatches, fitness trackers, and other fitness accessories VR headsets and headphones, including AirPods, earbuds, and over-the-ear products How To Return Products to Micro Center You can return products to Micro Center in one of these three ways: Return your products to a Micro Center store Ship your items back to Micro Center Let DoNotPay handle your return Products Sold at Micro Center Stores Both brand-new and open-box purchases are eligible for returns. Bring them to any of the 25 Micro Center retail locations. You won't need to bring a receipt if you have a Micro Center Insider account. If you bought your products at a store, you must return them there as well. Micro Center Products Purchased Online You can ship your product to Micro Center or return it to one of the stores. To send your product, contact the company's customer support through live chat. After initiating a return request, you will receive an email with the shipping information, as well as the return authorization number. Return authorizations can take up to two weeks to process—you will receive an email confirmation once they're complete. Submit a Return Request to Micro Center Using DoNotPay To return your products to Micro Center and get your return request processed as soon as possible, follow these steps: Sign up for DoNotPay Select our Item Return Request product Explain how you obtained the product, what happened to it, and why you don't want it anymore Attach photographic evidence if your product arrived damaged or faulty and submit the request DoNotPay creates a custom return letter and mails it automatically to Micro Center. The letter will include a deadline to make the company process your return request with more haste. Let DoNotPay help you handle all your returns with ease. We can assist you with returning items to companies such as: What Does the Micro Center Return Policy State About Damaged Packages? The company ships its orders with FedEx. If you receive a damaged package, Micro Center will contact FedEx to send a courier and pick up the parcel. Micro Center Refunds Explained If you used a credit or debit card to pay for your purchase, you should bring that same card when you return your products. It takes about five business days for credit card refunds to be processed, and refunding checks take up to 14 business days. If you return a gift you bought for someone, you'll receive your refund on a Micro Center gift card. For online purchases, the company will credit your refund to the payment method you used. Demand a Refund From Micro Center With DoNotPay When Micro Center approves your return request, we can also help you get your refund from the company in no time! Open DoNotPay in any web browser and follow these steps: Find and select our Chargeback Instantly feature Click on Get Protected Answer a few questions regarding your refund request Select Sign and Submit DoNotPay Can Help You Take Micro Center to Small Claims Court When companies violate your consumer rights and refuse to cooperate, that's where DoNotPay steps in. Take Micro Center or any other company to small claims court and get justice! DoNotPay helps you: Write a demand letter to Micro Center Fill out court forms Gather all needed paperwork File your complaint Create a script with compelling arguments Returned Your Faulty Item? Discover Other Nifty DoNotPay Products! Apart from being your shortcut through returning your faulty items to merchants, our app can do so much more! From helping you request a refund, get extended warranties, file insurance claims, and find clinical trials in your vicinity to assisting you in creating legal documents, notarizing them, and faxing them—DoNotPay can do it all. Do you think you're eligible for a victims of crime compensation program? Our app can help you apply for it. Do you want to get revenge on persistent robocalls, report someone for stalking or harassment, or get your noisy neighbors to be quieter? We got your back! You Don't Have To Waste Time in Endless Lines Returning an item may require you to wait in endless lines, but if you sign up for our AI-driven app, you will be able to skip all kinds of queues! You won't have to spend ages waiting in lines at the DMV or in customer support phone queues because DoNotPay will provide an easier way to get what you need. If you want to skip the hassle of waiting on the phone when canceling a service, requesting refunds or compensation from airlines, requesting a college fee waiver, or connecting with a loved one in prison, you can count on DoNotPay to provide easy solutions. So you finally got that dream electronic equipment at a bang-for-buck price from Micro Center. You try to set it up but for some reason, it just doesn't seem to work. Or, maybe it does but it turns out it's more trouble than your money's worth. So you ask yourself, "can I simply return it?" Well, we did some snooping around and have some good news. Also, see How to Return Purchases to Micro Center?Yes, you definitely can! Micro Center offers returns and refunds on almost all purchases. However, the process of completing a successful return or getting a refund is dependent on some factors. Namely;the type of product in question, the varying return/exchange time-frames, and;channel of purchase — online order or in-store purchase.Knowing where your particular refund or return situation falls amidst these factors would inform you on how to go about the process. We'd share more of our findings to clarify this now. Does your purchase fall under Micro Center's return policy?As a general rule, all Micro Center merchandise to be returned must meet the following conditions.Must be without customer-induced damage, and;Must include product manuals, packaging, accessories and the Universal Product Code. That being said, a majority of purchases at Micro Center can be returned or exchanged, especially hardware. So instead of listing out those, here's a complete list of purchases that cannot be returned;Opened software (includes activated software)Electronic software downloadsPoint of Sale Activation Cards that have a dollar valueMicro Center Gift Cards (except as required by law)However, with COVID-19 safety measures in place, Micro Center has also included some hardware to their 'no returns or refunds' list:VR Headsets, Headphones, including AirPods, Earbuds and Over-the-Ear Products,Microphones,All Phones,Face masks and disposable gloves,Smart Watches, Fitness Trackers, and Accessories,Microsoft also recently imposed a 15-day return limit on all unopened Surface laptops and tablets, and this also applies at Micro Center. Apart from the above-mentioned merchandise, all other Micro Center's purchases are qualified for refunds or returns as long as they meet the other qualifications I'd now list.How soon must you return merchandise?Micro Center return policies have three general return/exchange time frames. I'd now list them and the purchases they cover.15 calendar daysDesktop / Notebook computersMotherboardsCamcorders and projectorsDigital cameras3D printers, 3D scanners, and CD/DVD duplicatorsProcessorsTabletsMicrosoft Surface Tablets and Laptops (due to Microsoft's recent mandate)30 calendar daysAll other productsHoliday return period extensions: Micro Center usually allow for return date extensions for certain holiday periods especially from Thanksgiving till Christmas (mid-November till late December). These vary per holiday season but can easily be looked upon by their regularly updated return policy guide. If still in doubt about your particular item's return time frame, you can simply locate it on Micro Center's website and find it stated there. This brings us to another factor to be considered when attempting to get a refund/return.What about returns for online purchases?All the above-mentioned terms of Micro Center's return policy also hold with online purchases. Any online purchase can be simply returned at any one of Micro Center's 25 in-store locations around the US. However, exchanges can only be made with the merchandise available in stock at the location of return. If shipping is needed to return the product, it can be arranged for by contacting Micro Center via their live chat. Micro Center would then set up a Return Merchandise Authorization (RMA) allowing you to ship the product back for a refund. Once opened, you will get a follow-up email including the RMA number, shipping instructions and the location for shipping. RMAs at Micro Center generally take about 2 weeks to process so a little bit of patience might serve you here. Asides from these here are some things to keep in mind when attempting to return online purchased products to Micro Center:Once again, merchandise must be undamaged and must include all carton packaging, accessories and materials. For cases of damage incurred during shipping, Micro Center ships using FedEx. Therefore, a claim would be set up to pick up the item.All refunds would be credited back via the original channels of payment; Visa, Mastercard, Gift or Virtual cards.Opened or activated software cannot be returnedAll digital downloads cannot be returned whether activated or not, apart from ESET antivirus renewals.What about refunds?As earlier mentioned, all refunds would be made using the original channels of payment. Here a few other things to consider when it comes to refunds.If a debit card was used, it must be presented at the time of return.If a credit card was used, it must be presented at the time of return. Credit card refunds typically take up to 5 business days.When returning gifts received during purchases, you would receive the refund value via Micro Center cards. Cheque refunds may take up to 2 business weeks.ConclusionTo wrap it all up, here's a step-by-step process of the Micro Center refund/return processFirst, confirm you want to return the item. Ensure it is undamaged and that the packaging, materials, manuals, etc., are still intact. Also, confirm you are still within the item's return time frame.i. Next, if it was an in-store purchase, go to any Micro Center location near you with your receipt of purchase, and the means of initial payment, i.e. debit card, credit card or gift card. ii. If it was an online purchase go to the nearest Micro Center location with the initial means of payment. A receipt would not be necessary here because you already have a Micro Center Insider Account. However, if you are too far from any store, simply contact Micro Center via their live chat, to get an RMA set up to authorize shipping to the nearest location.For repairs, returns or exchanges, your returned merchandise would be inspected to ensure it meets the terms of Micro Center's return policy. Exchanges can only be made with stock available at the location of return. For shipped online purchases, after inspection, the exchanged or replaced merchandise would be shipped back to you.Finally, refunds would be made via channels of original payment.Following these four steps, you can be sure to have a smooth purchasing experience with no worries in the event that bang purchase isn't worth the buck.How to Return Purchases to Micro Center?

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